



# Rapala Brands Warranty Return Form

RAPALA® BRANDS INCLUDE: RAPALA, VMC, 13 FISHING, LUHR-JENSEN, SUFIX, STORM, TERMINATOR, BLUE FOX & STRIKEMASTER

RAPALA® IS COMMITTED TO MAKING YOUR SHOPPING EXPERIENCE A SUCCESS. IF YOU ARE NOT SATISFIED WITH YOUR PURCHASE, WE WILL ACCEPT RETURNS OF DEFECTIVE MERCHANDISE, FOR EXCHANGE. PROOF OF PURCHASE IS REQUIRED FOR ALL WARRANTY RETURNS.

PLEASE COMPLETE THE APPROPRIATE INFORMATION AND INCLUDE THIS FORM WITH YOUR WARRANTY RETURN.

**THIS WARRANTY RETURN POLICY IS FOR PURCHASES MADE DIRECTLY WITH RAPALA® VIA OUR WEBSITE WWW.RAPALA.CA AND SUB-BRANDS. (ORDERS PLACED THROUGH A RETAILER MUST BE RETURNED/EXCHANGED THROUGH ORIGINAL PLACE OF PURCHASE).**

## Personal Information

Original Order #:		Normark RA#:	
Purchased by (First & Last Name):			
Return Address (Number & Street):			
City/Prov/Postal Code:			
Email Address:		Phone Number:	

## Return Product Information

WARRANTY RETURNS - IN THE TABLE BELOW, PLEASE INDICATE THE ITEM(S) YOU ARE RETURNING. RETURNED ITEMS MUST BE RETURNED WITHIN THE STATED WARRANTY PERIOD OF THE ITEM(S). WE MUST RECEIVE DEFECTIVE PRODUCTS BEFORE THEY CAN BE REPLACED.

ITEM & BRAND	COLOUR	SIZE	QUANTITY	REASON

**WARRANTY RETURNS ARE NOT ACCEPTED IN PERSON.**

**\*IF WE DO NOT RECEIVE THE ITEMS IN THE CHECKLIST, WE WILL NOT HAVE THE INFORMATION WE NEED TO REPLACE YOUR PRODUCT.**

### \*ITEM CHECKLIST

- YOUR DEFECTIVE PRODUCT Including all Parts & Accessories  
IT IS OUR POLICY THAT WE NEED THE DEFECTIVE PRODUCT (OR REMAINS OF THE DEFECTIVE PRODUCT) RETURNED TO US BEFORE WE REPLACE IT.
- THIS COMPLETED RETURN FORM
- THE ORIGINAL RECEIPT or DATED PROOF OF PURCHASE

### PLEASE SHIP CHECKLIST ITEMS TO:

**NORMARK INC.  
ATTN: WARRANTY  
1350 PHILLIP MURRAY AVENUE  
OSHAWA, ON, L1J 6Z9**

This digital document(s) may contain confidential information which is legally privileged. The information is intended for use only by RAPALA VMC CORPORATION and approved vendors only. Any disclosure, copying, distribution or use of the information contained is strictly prohibited.

RESPECTED RAPALA BRANDS

