

Date: December 22, 2025

Rapala VMC Canada
1350 Phillip Murray Avenue
Ontario, Canada, L1J 6Z9
905-571-3001



STRIKEMASTER MAVEN 40v - WARRANTY NOTICE (CANADA ONLY)

Dear Valued Customer,

We have concluded there is a potential performance issue with some of the StrikeMaster Maven 40V augers shipped within Canada. Some of these augers may have been assembled with incorrect cold-weather grease. As a result, these units may not operate as intended in extreme cold temperatures. There are no safety concerns with this defect, it only impacts the augers' ability to reach maximum power output in colder temperature ranges.

The Maven 40v Ice Augers impacted by this notice relate only to augers purchased in Canada with serial numbers between the following range. If your auger does not have a serial number within this range, it is not impacted and will operate normally.

Affected SN# Range:

- FC252701675VN - 3001VN

If your auger is affected, please contact Rapala VMC Canada directly or return it to the retail outlet where it was purchased. Serial numbers can be found on the side of the auger powerhead unit, as well as on the white powerhead carton inside the main auger box. Examples of both serial number locations are below.

We sincerely apologize for this inconvenience and stand behind all our products. We will work to resolve each case as quickly as possible.

Thank you for your understanding and continued trust in StrikeMaster products.

Sincerely,

Rapala VMC Canada

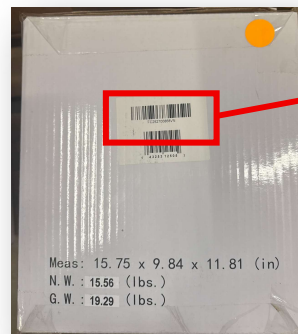
Customer Service Department
warranty.ca@rapalavmc.com
905-571-3001

SERIAL NUMBER ON POWER HEAD



Look on the battery compartment for 13 digit Serial Number (SN) in white box.

SERIAL NUMBER ON WHITE POWER HEAD CARTON



Look for bar code sticker on the side of white power head carton within auger box for 13 digit Serial Number(top bar code).